

Inclusions

Included in Base Rental Rates

- Vehicle rental with unlimited kilometres
- Standard insurance with an excess of NZ\$ 2,700 / NZ\$ 5,000 per incident
- 15% GST on prepaid items
- One-way fee for pick-ups between 01 Apr and 30 Sep only
- General and kitchen equipment
- Pre-hire cleaning fees*
- Transfers between the airport and the depot in Auckland and Christchurch
- Free 24-hour emergency assistance helpline
- Nationwide road service with the New Zealand Automobile Association
- Maps and Campground Guides at depot
- Cheapa Campa Welcome Pack at depot

* Post-hire cleaning costs

The interior of the vehicle is expected to be in a clean state at drop-off time, otherwise fees of up to NZ\$ 500 will be charged. The toilet and waste water tank must be emptied prior to the return of the vehicle and all fuel tanks (i.e. petrol, diesel and gas) need to be full, otherwise a further fee of NZ\$ 150 will be charged. All vehicles must be completely free of mud. Smoking is not permitted in any of the vehicles or a cleaning & deodorising process will be necessary at a fee of up to NZ\$ 300.

All Inclusive Option

This option can only be booked in advance and cannot be purchased on arrival. There are no long-hire discounts off these supplementary rates, however, a maximum of 50 days will be charged.

For prices, please refer to the 'Rates' page in the Cheapa Campa New Zealand section of our website.

In addition to the provisions included in the base rental rates, this option includes:

- Liability Reduction 2 (VIP Cover) insurance supplement which reduces your excess to NIL for insured damages
- 3% vehicle registration / administration fee
- Road user charge recovery fee
- Additional driver fees
- Bedding and linen
- First LP Gas fill
- 1 camping table and camping chairs
- Baby/Booster seat upon request with your booking
- Snow chains upon request with your booking

Early Booker Discount

A 5 % discount applies for all rentals that are booked at least 120 days before the pick-up date.

Note:

- This offer is only valid with the standard rates and does not apply to the All Inclusive supplement
- The early booker special can be combined with the long-hire discount.

Long-hire Discounts

21-34 day hires = 5%

35+ day hires = 15%

Note:

- these discounts do not apply to the All Inclusive supplement
- multiple hires are eligible for the long hire discount
- there are no further long hire discounts available on flex rates

Multiple Rentals

The following conditions apply to multiple hires:

- For customers who rent vehicles on separate occasions within one holiday - whether in Australia or New Zealand or both, the long-term hire discount applies for the total number of rental days.
- Payments made for the All Inclusive option, which can be booked in advance and the excess reduction insurance options, available on pick-up, are calculated individually, i.e. rental by rental.
- If you drop off one vehicle and pick up another on the same day, this day will still be calculated for each separate rental.
- The cheaper long-hire discount is deducted from the total price.

- The respective minimum hire period applies for each individual rental period.
- The one-way fee is charged for each individual rental

Price Calculation

One rental day corresponds to one calendar day, regardless of what time you pick up or drop off your vehicle.

The flex rate that is available at the time of booking for the first rental day determines the daily rental rate for the entire rental period up to the 35th day. Every rental day from the 36th day on are counted as a new booking and the flex rate that applies for the 36th day will be used from then on. The flex rate that applies for the 71st rental day will be used from then, etc.

To find out which flex rate is currently valid for the vehicle you are interested in, just click for a price calculation on www.motorhomebookers.com for the desired rental duration and the lowest available price will be applied. The flex rate is calculated by the rental company on the basis of supply and demand and is adjusted every Friday.

For changes to flex rate bookings the following applies:

The booking is calculated by using either the original flex rate or the flex rate at the time of the booking change, depending on which rate is higher. The following situations are classified as booking alterations.

- Change of pick-up or drop-off date
- Change of pick-up or drop-off location (depot)
- Change of vehicle category
- Name change

If you decide to extend your hire by 2 days and this is approved (a change of drop-off date, not location or vehicle) the additional rental days will be charged according to the flex rate that applied when the booking was originally made. From 3 days or more the normal rules regarding changes apply as outlined above.

If a change is made to your booking with in 14 days of the pick-up date no rental days will be refunded if the hire is shortened. All rental days will be charged as originally booked.

Cancellations

The cancellation fees apply as stated in Motorhome Bookers' booking conditions.

If the vehicle is collected later than the pick-up day booked, or returned earlier than booked no refunds will be provided.

There are also no refunds for rental date changes or if the rental duration is shortened within 14 days of the pick-up date.

Additional Costs

Not Included in Base Rental Rates

- Petrol or diesel, oil, propane gas
- One-way fee for pick-ups between 01 Oct 12 - 31 Mar 13
- Supplementary insurance options
- bedding & linen
- Additional driver fees
- Camping table and chairs
- Baby/booster seats
- Snow chains
- 3% vehicle registration / administration fee, payable locally on the total hire amount
- Road user charge recovery fee
- Any taxes that apply to items/services purchased at pick-up

Not Included in All Inclusive Rates

- Petrol/diesel, oil and gas (except for first LP Gas fill)
- NZ\$ 250 one-way fee (for one-way hires between 01 Oct 12 and 31 Mar 13)
- Any taxes that apply to items/services paid for at pick-up

One-way Rentals

One-way rentals (i.e. pick-up at location 'A' and drop-off at location 'B') are available between all New Zealand depots and in all vehicle categories if requested in advance with the motorhome booking.

For pick-ups that fall between 01 Oct 12 and 31 Mar 13, a one-way fee of NZ\$ 250 will apply and is payable locally.

For multiple hires within one holiday period the cheaper long-hire discount applies off the total rental days (the standard rates) but the one-way fee is still charged separately on a per-rental basis.

Baby/Booster Seats

These cost NZ\$ 30 per seat per rental.

For important information on this subject please refer to the section 'Equipment & Extras' below.

If you require a baby seat or booster seat please let us know the child's age and weight when you book. You need to book the seats in advance.

NOTE: If you have baby between 0-6 months of age you can not rent a vehicle from Cheapa as they do not allow baby bapsules to be fitted to any of their vehicles. Baby and booster seats can only be fitted in the Cheapa 4-berth and 6-berth vehicles.

If you book the All Inclusive Option with us, these seats are included in the total price (pending availability, if requested with the booking and as long as the seats are suitable for the vehicle in question).

Tax

The local GST tax is included in all payments you make to us. The 3% administration fee is included in the All Inclusive option. If you only book the standard rental rate, you will be required to pay a 3% registration / administration fee when you pick up the vehicle in addition to the payments you have made in advance. The road user charge recovery fee is also included if you book the All Inclusive option.

For standard rate hires the road user charge recovery fee is payable at pick-up time as follows:

- Cheapa Hitop: NIL
- Cheapa 2-Berth: NZ\$ 4.96 per 100 kilometres driven
- Cheapa 4-Berth: NZ\$ 4.84 per 100 kilometres driven
- Cheapa 6-Berth: NZ\$ 5.13 per 100 kilometres driven

For all amounts payable locally in NZ\$ the following sales taxes are charged: 15% GST.

We have sought to provide this information as accurately as possible. However, we cannot accept responsibility for any changes such as new additional fees charged by the rental company at pick-up time or sudden local tax increases that may be made by the New Zealand government.

Insurance

Insurance

The standard insurance with insurance cover up to NZ\$ 10 million (depending on the vehicle) and an excess of NZ\$ 2,700 (Hitop and 2-Berth vehicles) or NZ\$ 5,000 (4- and 6-Berth vehicles) per incident is included in the rental rates. This provides cover for damage to the rental vehicle or to third-party property. The renter and passengers are not insured for bodily damage to themselves as there is no passenger insurance provided by Cheapa Campa.

The renter's excess that comes with the standard insurance is NZ\$ 2,700 (Hitop and 2-Berth vehicles) or NZ\$ 5,000 (4- and 6-Berth vehicles) per incident for any property damage incurred by a third party or the rental vehicle, regardless of how the damage occurs or who causes it, which includes accidents that are no fault of the renter.

Any damage to the windscreen or tyres will need to be paid by the renter within the limit of the excess unless you have booked the Liability Reduction Option 2 (VIP Cover). With this option the renter would be liable for the full tyre and windscreen replacement costs.

Exceptions:

For a list of uninsured incidents please refer to 'Insurance Exclusions' below.

In New Zealand third-party insurance is not compulsory. Therefore, in the event of an accident involving an uninsured driver or if a third party flees the scene of an accident the renter will be liable up to the level of the excess even if he/she is not at fault.

You can reduce or eliminate the excess as follows.

- You can book the All Inclusive Option with us in advance (not available locally) which includes the Liability Reduction Option 2 (VIP Cover) with NIL excess
- You can select the excess reduction insurance options with Cheapa Campa locally:

Insurance	Hitop/2-Berth	4- and 6-Berth
Excess Reduction Option 1	In NZ\$	In NZ\$
Price per day	18	22
Maximum price per rental	630	1,100
Excess	1,200	2,500
Deposit	1,200	2,500
OR		
Excess Reduction Option 2 (VIP cover)	In NZ\$	In NZ\$
Price per day	28	37
Maximum price per rental	980	1,850
Excess	0*	0*
Deposit	250	250

*Tyre damage or damage to the windscreen are insured within the limits of the excess with the standard insurance and Liability Reduction Option 1. With Reduction Liability Option 2 (VIP Cover), windscreen and tyre damage are not covered and need to be paid in full by the renter him/herself.

The respective excess is payable for any damage to the rental vehicle including damage to third party property, in the event of theft, fire, break-ins, vandalism as well as loss of revenue incurred by Cheapa Campa if the vehicle is unable to be rented out due to necessary repairs.

There is no insurance cover whatsoever if the vehicle is wilfully damaged, damaged due to negligence on the part of the rental party or due to illegal activities or forbidden activities as per the rental agreement. Please refer to the section 'Insurance Exclusions' below for further details.

In the event of any damage/accidents caused by the renter or one of the registered drivers on a ski field or camping ground access road but not involving a third party the renter will be liable for an additional excess of NZ\$ 2,700 (Hitop and 2-Berth vehicles) or NZ\$ 5,000 (4- and 6-Berth vehicles).

Deposit

With the standard insurance the deposit (which covers the amount of the excess - depending on which insurance option you opt for) is deducted from a credit card (Visa, Mastercard, American Express and Diners Club are accepted), at pick-up. Travellers cheques or cash will not be accepted.

The credit card holder must be present to sign for this and he/she is responsible for any damage to the rental vehicle. The deposit can also only be provide by the renter and not split several ways between members of the travelling party.

If you take just the standard insurance the deposit will be deducted from your credit card and fees of 2% will be charged on top of the deposit amount if you use Visa or Mastercard. For American Express or Diners Club fees of 4.5% will apply. These administration fees are non-refundable.

If you choose the Excess Reduction Option 2 (VIP Cover) at pick-up or you purchase the All Inclusive Option with Motorhome Bookers in advance all that is required is an imprint of the credit card although Cheapa Campa will obtain an authorization from the credit card company for the amount in question. This does reduce the total amount of available credit but the amount is not deducted from the credit card.

NOTE:

Please ensure that you have sufficient funds on your credit card before departure.

If the vehicle is returned without damage or third party incident the full amount of the deposit will be reimbursed. Any changes in foreign exchange rates or fees are borne by the renter. All credit card deductions are made in New Zealand Dollars. Neither the rental company nor the tour operator is liable to make up any differences that occur between the cost of a deducted deposit and the reimbursement which result from foreign exchange fluctuations or external fees.

The deposit will be reimbursed in full as long as the vehicle is returned in the same condition in which it was collected and with full petrol/diesel and gas tanks. The rental company reserves the right to charge a cleaning fee if the interior of the vehicle is excessively dirty at drop-off. The toilet and waste water tank must be completely empty, otherwise a further fee will be charged. Please refer to the section 'Miscellaneous' / 'Post-hire Cleaning' for further details.

In the event of damage to the rented vehicle or to property of a third party a new deposit will be taken in order to cover any further separate incidents of damage.

Excess

If an accident occurs the excess (in the form of the deposit provided at pick-up time) is banked in the first instance regardless

of who is at fault and is owed to the rental company by the renter even if the damage was not caused by you and is refunded as soon as the rental company receives a payment from a third party. This can of course take some time.

Cheapa Campa also charges a processing fee of NZ\$ 75 for any incident.

In New Zealand third party liability insurance is not compulsory. If you have an accident with an uninsured driver or the other person flees the scene of the accident you will be liable for the sum of the excess. The excess applicable for the insurance options mentioned above applies to each individual incident and not on a per-rental basis. If a second accident occurs, a further deposit of the same total will be payable.

Insurance Exclusions

All insurance cover is null and void if the terms of the Cheapa New Zealand rental agreement are breached. Any damage that is caused when the renter acts outside of the rental company conditions is not covered by the insurance.

Any damage caused by the vehicle rolling over (single vehicle accident) or water and/or saltwater related damage where the renter is at fault is not covered by the insurance. The insurance does not cover damage in case of vehicle submersion, the vehicle being stranded in water, or resulting from driving on causeways or beach driving.

A vehicle rollover is deemed to have occurred where damage to the vehicle results from the vehicle rolling or tipping to such a degree that any or all tyres lose normal contact with the road surface.

Any personal property that is damaged or stolen during an accident, vandalism or a theft is not insured. Private insurance should be purchased in your home country to cover any such issues. In order to avoid theft of personal items from the vehicle it is advised not to leave any valuable items in the vehicle.

In the cases listed below the renter is fully liable for damage to the rental vehicle and third-party property, i.e. no insurance cover whatsoever is provided in the following cases:

- vehicle submersion or the vehicle being stranded in a water area
- saltwater-related damage
- damage resulting from creek or river crossings, driving on causeways or beach driving
- Recovery cost of the vehicle if it is bogged
- Damage caused whilst the vehicle is being transported over water
- Damage caused as a result of a Single Vehicle Accident (an accident not involving another vehicle) between the hours of 6pm to 6am
- Activities that breach the rental agreement conditions or are against the law, e.g. driving under the influence of drugs or alcohol or dangerous driving (especially with regard to trailers and camping appendages). Here, the renter is liable for the full amount of damage caused either to the rented vehicle or to the property of a third party involved.
- Damage caused by the use of the wrong fuel or if water or oil, etc are not topped up to minimum required levels (causing overheating, frost damage, etc) or where warning signals in the vehicle are ignored
- Costs that arise for towing and recovery of vehicles that have been stranded or submerged as a result of the driver's negligence.
- Any costs associated with losing the fuel, oil or water caps and items in the convenience kits
- Any costs associated with damage or accidents caused by falling asleep whilst driving
- Repairs and towing costs that are incurred because of driving on restricted roads or areas
- Damage caused by snow chains
- Costs for vehicle keys that have either been lost or locked in the vehicle
- If anyone who is not registered in the rental agreement drives the car
- Damage to awnings, the roof, roof appendages (including TV antennae) and underbody
- Damage caused by the vehicle rolling over
- Damage caused by the use of snow chains
- Personal property that is damaged in an accident or is either stolen or damaged during theft is also not insured
- Wilful damage and damage caused by negligence
- Damage to tyres or wheels and glass damage are insured within the limits of the excess with the standard insurance and Liability Reduction Option 1. With Reduction Liability Option 2 (VIP Cover), windscreen and tyre damage are not covered and need to be paid in full by the renter him/herself.

Whilst we appreciate accidents may occur, there are also clearly cases of driver negligence where any insurance coverage is voided. This would include incidents where the driver is found to be in breach of the law in terms of speed, alcohol, drugs, or is found by the police or investigating authority to have been driving in a dangerous or negligent manner. In all such instances, Cheapa reserves the right to pursue full recovery from the renter.

Further Insurance & Local Payment Information

All credit card payments that you make locally at the rental company depot are made in New Zealand Dollars.

All payments made by credit card - e.g. if you purchase any optional extras at pick-up time, will incur the following surcharges:

- Visa/Mastercard: 2%
- American Express/Diners Club: 4.5%

This fee is non-refundable. These surcharges also apply on top of the deposit.

Neither the rental company nor the tour operator is liable to pay any cost differences that occur between the cost of the deducted deposit and the reimbursement as a result of foreign exchange fluctuations or external fees.

Where speeding tickets and toll way or parking fines and/or accidents (e.g. that have not been mentioned to the rental company) come to light the rental company reserves the right to invoice the customer for these costs in arrears as well as a processing fee of NZ\$ 75 or charge their credit card.

In addition to these costs, Cheapa Campa reserves the right to charge for associated administration costs processing the fines.

The insurance options offered by the rental company do not include luggage insurance, nor do they included cover for any damage to the driver or passengers. It is therefore recommended that you obtain travel insurance that covers accidents, sickness and loss of luggage prior to departure.

Requirements

Driving License

It is compulsory to have a valid national driving license in order to be allowed to drive in New Zealand. If your national license does not include the relevant details in English, an international driving license will also be required along with your national license. An accredited English translation will be accepted in lieu of an international driving permit. Photocopies are not accepted.

Every driver is required to have held a valid and full driver's license for at least 2 years prior to the pick-up date. The driver's licence must be valid for the whole length of the rental.

It is a legal requirement in New Zealand - in the case of a random police check- that any renter who possesses a national driving license in any other language other than English is also able to present either an international driving license or an officially authorised English translation of their license. This must be presented along with the national license and one is not valid without the other.

Minimum Age Requirement

The minimum age for the renter and other registered drivers is 21 years. Drivers over the age of 75 are required to present a current medical certificate stating that the customer is fit to drive for the duration of the hire.

All drivers are required to have held a full and valid driver's license for at least 2 years and to be present at pick-up time.

Additional Drivers

Additional drivers can be registered at pick-up time for a fee of NZ\$ 3 per rental day (this is free with the All Inclusive option). Anyone wishing to drive the motorhome must have their details entered in the rental agreement.

Documents Required at Pick-up

To be allowed to collect your vehicle you are required to present a valid driver's license, credit card, your passport as well as the Motorhome Bookers voucher at the depot.

Maximum Number of Passengers

Please note carefully the maximum number of passengers allowed per vehicle as per the details provided when you click on the picture of your vehicle and view the vehicle specifications on our website.

Minimum Hire

- 7 days
- 14 days for hires between 15 December and 10 January

Equipment / Extras

Vehicle Equipment

Standard vehicle equipment provided in the vehicle is included in the standard rental rates and consists of: pegs and clothes line, dustpan/brush, fire extinguisher, bucket, fresh water hose, broom and toilet chemicals.

Kitchen equipment: plates, cups, glasses, knives, forks, spoons, bowls, pots, pans, tea towel, etc

Cheapa Welcome Pack: matches, mini shampoo and conditioner, dishwashing liquid, soap, sponge, salt & pepper, sugar, coffee and tea bags.

A first-aid kit is provided in every vehicle. If the seal is opened and you use it the kit becomes your property and NZ\$ 50 will be charged for it at drop-off.

Optional Extras

The following optional extras are not included in the base rental rates and can be rented at the depot at pick-up time (pending availability). It is recommended that you reserve these items in advance with your booking:

- Bedding & linen: NZ\$ 35 per person per rental (towel, pillow, pillow case, sleeping bag, bed sheet)
- Camping table: NZ\$ 24 per hire
- Camping chair: NZ\$ 17 per unit per hire
- Snow chains: NZ\$ 50 per hire (must be reserved in advance)
- Heater/Fan: NZ\$ 15 per rental
- GPS: NZ\$ 10 per day (up to a maximum of NZ\$ 100)
- Toilet Chemicals: NZ\$ 2.50 each

A full tank of LP Gas is not included in the base rental rate. The following procedure applies with the gas at pick-up time: At the beginning of your rental period all vehicles are provided with a full gas cylinder. The rental company charges the following amounts at this time:

- NZ\$ 25 for Cheapa Hitops and Cheapa 2-Berths
- NZ\$ 35 for Cheapa 4- and 6-Berths

The gas cylinder can then be returned empty when you drop off the vehicle.

Cheapa Campa offers Mountain Bikes for rent (max. 2 per vehicle) as follows:

NZ\$ 6 per bike per day (up to a maximum of NZ\$ 240), including helmet. These should always be requested when you book your motorhome. Bikes are only available for rental with the 4-berth and 6-berth vehicles.

Please note: Cheapa Campa does not offer bike racks for rent and it is not possible to attach racks to the vehicles. The bikes are provided with special bike cases which allow for maximum convenient storage in the vehicle living area.

The bikes are not insured such that in the event of theft or damage the renter is required to cover all related costs. One bike costs approx. NZ\$ 330 new.

Cheapa Campa also offers Tourism Radio as a complimentary service. Tourism Radio is a GPS driven tour guide which tells you all about the area you are travelling through and allows you to pre-book popular attractions. Please see www.tourismradio.co.nz for more information. The units can be installed in minutes and are simple to operate. Tourism Radio must be requested with your booking.

Baby/Booster Seats

Baby seats and booster seats are compulsory in New Zealand for children up to 7 years of age or weighing up to 26kgs. Only Cheapa 4-berths and 6-berths allow for child seats or booster seats. See below for further important details. The Cheapa Hitop and Cheapa 2-Berth do not allow for baby or booster seats.

Baby seats for children between 6 months and 3 years old and child seats for children aged between 3 - 8 years and/or 14 - 26 kgs in weight are available to rent at NZ\$ 30 per seat per hire.

If required, please provide us with the age(s) and weight(s) of your child(ren) when you make your booking so that we can book the appropriate seat for your children. These seats must be booked in advance.

NOTE: If you have baby between 0-6 months of age you cannot rent a vehicle from Cheapa as they do not allow baby bapsules to be fitted to any of their vehicles.

If you book the All Inclusive Option with us the seats are included in the price (pending availability, if requested at booking time and as long as your booked vehicle allows for the requested seat as described above).

It is unfortunately not possible to use 2 booster seats in any one vehicle at the same time due to their size. Booster seats are required to be fastened in the living area only - never in the driver's area. They can only be fastened to seats with in turn are attached directly to the vehicle chassis. Fastening one of these seats to the shell of the vehicle (as is normally the case with the middle seats in the driver's area) is not permitted. Some baby/booster seats are not permitted in these motorhomes (e.g. certain European child seats) because they do not come with the appropriate anchor point.

Because the booster seats are wider than the baby seats a maximum of either 2 baby seats or one baby- and one booster seat can be fastened at any one time at the rear of the vehicle. Two booster seats will simply not fit next to each other.

Baby- and booster seats can only be attached in the following models and as shown below.

Cheapa Hitop: no seats can be used

Cheapa 2-Berth: no seats can be used

Cheapa 4-Berth: 2 baby seats or 1 baby seat + 1 booster seat

Cheapa 6-Berth: 2 baby seats or 1 baby seat + 1 booster seat

Driving Restrictions

Driving Restrictions

All vehicles are permitted only for use on sealed public roads and driveways. The following are the only exceptions to this rule:

- those last few roads that remain unsealed and serve as access routes to ski fields
- approved roads - including those that are unsealed - leading to camping ground locations that are no longer than 12 km.

There is no insurance cover if you drive on unsealed terrain or in prohibited regions and you will be fully liable of any damage incurred if you do so.

The renter is liable of any damage that is incurred on such terrain or unpermitted roads or routes, including costs for breakdowns, towing or vehicle recovery and no insurance cover is provided in such cases whatsoever. The vehicle is also not allowed to come in contact with salt water, otherwise the insurance cover will also be null and void.

The vehicles are not permitted for use on :

Ninety Mile Beach (Northland), North of Colville Township (Coromandel Peninsula), Ball Hutt Road (Mt. Cook), Skippers Road (Queenstown), Bluff Road between Kuatunu and Mataurangi,

If you drive to/in any of these areas you will be uninsured, will bare full liability and will have to cover any costs incurred yourself.

Cheapa Campa reserves the right to restrict vehicle movements in certain areas due to adverse road or weather conditions and the distance between nominated destinations in relation to the length of the rental period.

One-way Rentals

One-way rentals (= vehicle collection at depot 'A' and return at depot 'B') are allowed between both depots in New Zealand and for all vehicle categories if booked in advance. Please see the section 'Additional Costs' above for one-way fees.

Pick-up / Drop-off

Rental Depots

Auckland, Christchurch.

Please see the 'Rental Depots' page in the Cheapa Campa New Zealand section on www.motorhomebookers.com for depot addresses.

Opening Hours

All depots are open daily from 0800 to 1630hrs.

They are closed on Christmas day, New Years day and Good Friday.

Pick-up

You can pick up your vehicle at the booked depot at any time during the opening hours, but no later than 30 minutes prior to closing time.

Drop-off

You can only drop off your rental vehicle at the booked depot during opening hours, but no later than 30 minutes prior to closing time.

NOTE:

If your return flight is at midday or earlier we recommend that you drop off your motorhome at the depot on the day before your flight and spend the night in a hotel (or similar).

If the vehicle is returned earlier than agreed no refund will be provided.

If it is not returned to the agreed depot, at the agreed time the rental company will charge appropriate fees.

You can only extend the hire with prior approval from the rental company at the standard rates. This rate is normally higher than the Motorhome Bookers rates and is payable immediately locally by credit card (via the phone or at an Apollo rental depot), not at drop-off time.

If it is returned later than the agreed drop-off date without Cheapa Campa being made aware of the extension the renter will be charged at a higher rate for those days (double the daily rate and if the depot is not the agreed drop-off location further transportation fees will be charged). You can also only change the drop-off depot with prior approval from the rental company. Otherwise, one-way fees as well as additional surcharges of at least NZ\$ 700 will apply.

If the vehicle is returned in a damaged or not in a clean state, if the toilet or waste water tanks are not emptied or the gas, petrol or diesel tank is not full Cheapa Campa will charge fees accordingly as well as processing fees. Please refer to the section 'Miscellaneous' / 'Post-hire Cleaning'.

Transfers

Cheapa Campa provides a free transfer service between the airport and the depots in both Auckland and Christchurch.

Guaranteed Vehicle Model or Category

The rental company will make every effort to ensure that the booked vehicle model is provided. However, it reserves the right, if due to unforeseen circumstances it has to provide either a vehicle of the same or a higher value without upgrade costs if the model booked is not available for any reason. Any additional costs such as higher petrol costs or ferry crossings costs, etc will not be refunded. This does not enable the renter to cancel his/her booking and there is no ground for reimbursement. Even though all vehicles have similar equipment and designs small differences in vehicle design may exist. All measurements and size indications are approximate values and are based on the information provided to us by the rental company. We can not accept responsibility for any mistakes or human error in the provision of these details. This information on our website can be changed at any time without prior notice.

Miscellaneous

Post-hire Cleaning

The rental company reserves the right to charge a fee of up to NZ\$ 500 if the interior of any returned vehicle is extremely dirty. Toilets and waste water tanks (if the vehicle is equipped with these) must be completely emptied, petrol or diesel tanks must be full, otherwise a further fee of NZ\$ 150 will be charged. All vehicles must be completely free of mud. Smoking is not permitted in any of the vehicles or a cleaning & deodorising process will be necessary at a fee of up to NZ\$ 300. The propane gas bottle (LPG) does not have to be full and can be brought back empty as long as the fee for this has already been paid. (see section 'Vehicle Equipment' / 'Extras' below).

Breakdowns & Repairs

Despite high levels of quality control, vehicle problems can arise from time to time.

In the event of an accident, breakdown, technical difficulties or other such problems you are required to inform the rental company immediately and within no more than 24 hours (including for flat tyres). A nationwide network of contracted mechanics are available in such cases. In addition, Apollo has a free emergency phone service which is available 24 hours a day, every day of the week. All Apollo vehicles are also registered with the New Zealand Automobile Association. Small repairs or expenses for the upkeep of the vehicle up to NZ\$ 100 can be carried out without prior communication with the rental company and will be reimbursed to you at vehicle drop-off time. For repairs that will cost more than NZ\$ 100 you are required to inform the rental company before repairs take place in order to obtain their approval to proceed. Expenses will only be reimbursed upon presentation of a receipt.

Note: If you do not inform Cheapa Campa immediately about the need for a repair and if Cheapa Campa is not given the opportunity to help you find you a solution no reimbursement will be provided. If the renter seeks compensation for any vehicle problems after the vehicle has been returned without having informed the rental company during the rental period none will be provided.

Pets / Smoking

Pets or other animals are not allowed in the rental vehicles, with the exception of service dogs. If you are planning to bring a service dog, please let us know, so we can request this with the rental company.

Smoking is not permitted in any of the vehicles. For any violations, a cleaning & deodorising process will be necessary and charged at a fee of up to NZ\$ 300.

Ferry Reservations

If you are planning to take the ferry between the North and South Island (in either direction) in the months between October and March you should make a reservation.

The ferry crossing takes approx. 3 hours and is an enjoyable experience. You can change your reservation locally if there is space available on the day in question. This change is free of charge if made at least 1 day in advance of your originally booked crossing.

We can make the reservation for you at no extra charge. You then pay the rental company for this at the depot when you collect the vehicle and you will receive the ticket then too. You can find detailed information including how to book it directly on the internet by visiting the Interislander (<http://www.interislander.co.nz/>) website.

Disclaimer

All information provided has been put together by us (Motorhome Bookers Ltd) in as much detail as possible and on the basis of the information made available to us. This information has been taken from the rental company's conditions which they have provided to us. Any additional conditions are included in the rental agreement which is entered into by yourself and the rental company. You will receive the complete list of rental conditions with your rental agreement, which you sign when you collect your vehicle. We accept no responsibility for any differences that come to light between our list of conditions and those of the rental company.